



## **Cancellation Policy**

### **Cancellation**

If you cancel your booking then a cancellation charge will apply as below:

- 50% of the full booking amount if cancelled prior to 90 days from the programme start date, after the cost of your TEFL course has been deducted (where relevant)
- 100% of the full booking amount if cancelled less than 90 days from the programme start date

For the avoidance of doubt the cancellation charge for the TEFL Course will be 100% if it has been started.

### **Rejection of visa or application to a programme**

If our in-country partners or the partner schools reject your application to the programme then you will be entitled to a full refund minus any charge for your TEFL course. In the unlikely event that your visa application is refused by the relevant Embassy then the general cancellation conditions will apply, as set out above.

### **Minimum numbers**

Some of our programmes are organised on the basis of a minimum number of clients (please see your programme handbook). In the unlikely event that the programme you have booked has to be cancelled because of insufficient numbers, you will be informed at least 30 days prior to departure.

### **General conditions**

In all cases, neither i-to-i/LoveTEFL nor its partner schools will pay any compensation in the event that your programme is cancelled, curtailed or delayed or in any way changed as a result of circumstances that any party could not, even with all due care, foresee or avoid. Such circumstances include, but are not limited to, war or threat of war, terrorist activity or threats of such activity, riots or civil disturbance and adverse weather conditions.

You are responsible for arranging adequate insurance to cover for any such eventualities.